Gigahertz-Optik
Member of the BERGHOF GROUP

enabling ACCURACY

NEW

CUSTOMER LOGIN TO OUR CALIBRATION LABORATORY

A special service from Gigahertz Optik GmbH

Dear Customer,

In order to simplify your internal processes and to **offer greater product support**, especially relating to the calibration of your devices, we have created a customer login area which offers helpful functionality. In the login area you have the opportunity to **register the devices** you have purchased from us, view and download **calibration certificates** online and make requests for the recalibration of your devices. Additional, if available, access to **software** or **firmware updates**, etc.

Here we give you a brief overview of how it works so that you can quickly find your way around the calibration laboratory's new customer portal.

Gigahertz-Optik
Member of the BERGHOF GROUP

enabling ACCURACY

1. Register a user with your products

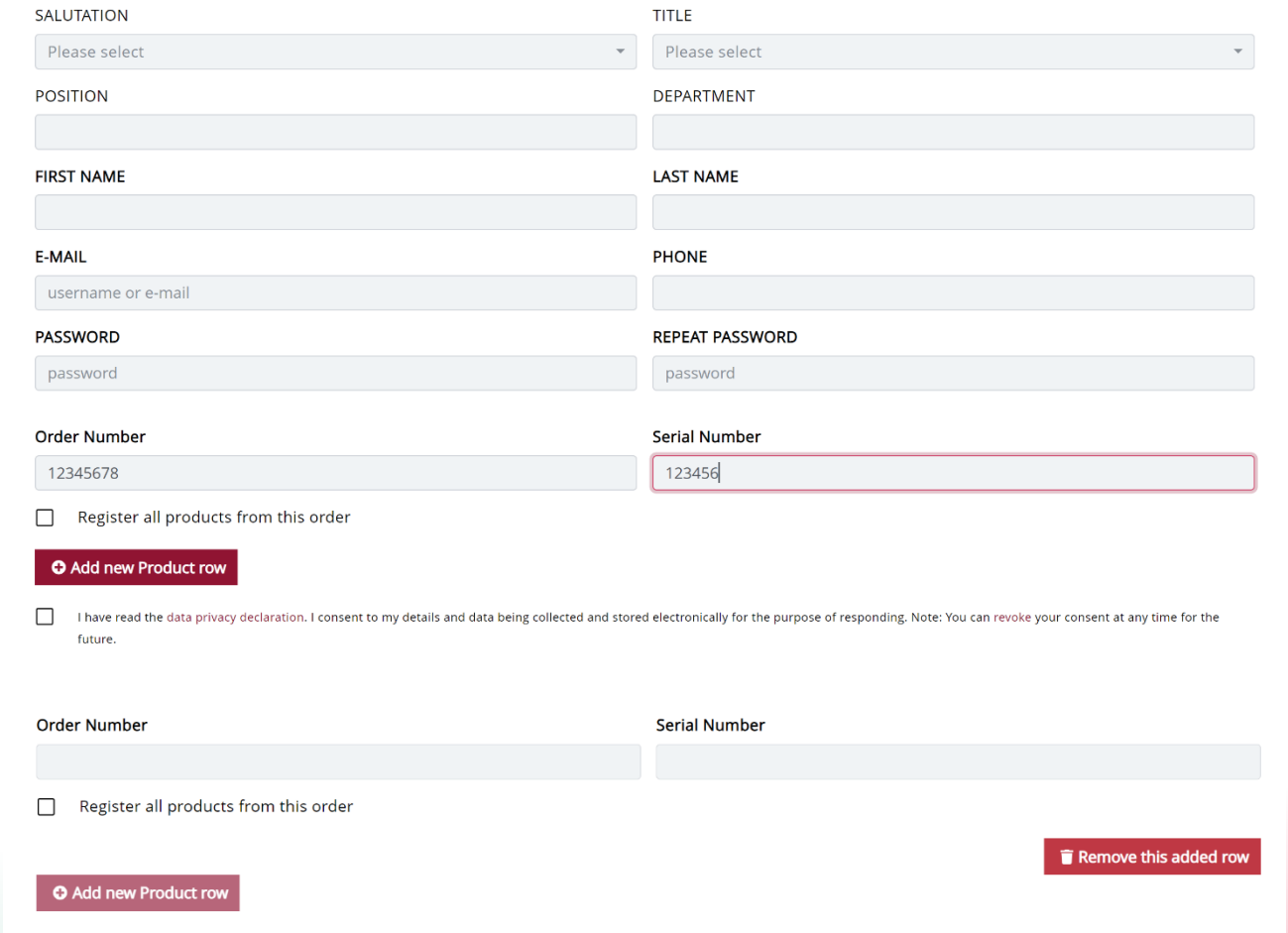
https://www.gigahertz-optik.com/en-us/customer-area/register

For registration, an order number with the corresponding serial number of a device are required.

This is to check the entry and authenticity of the data. Registering a user also registers a product if it is not already registered. Multiple orders and/or products can also be added here at the same time. Depending on the number of products, this may take some time.

If several users from an organisation need to be registered, products that have already been registered can be used for this authenticity check.

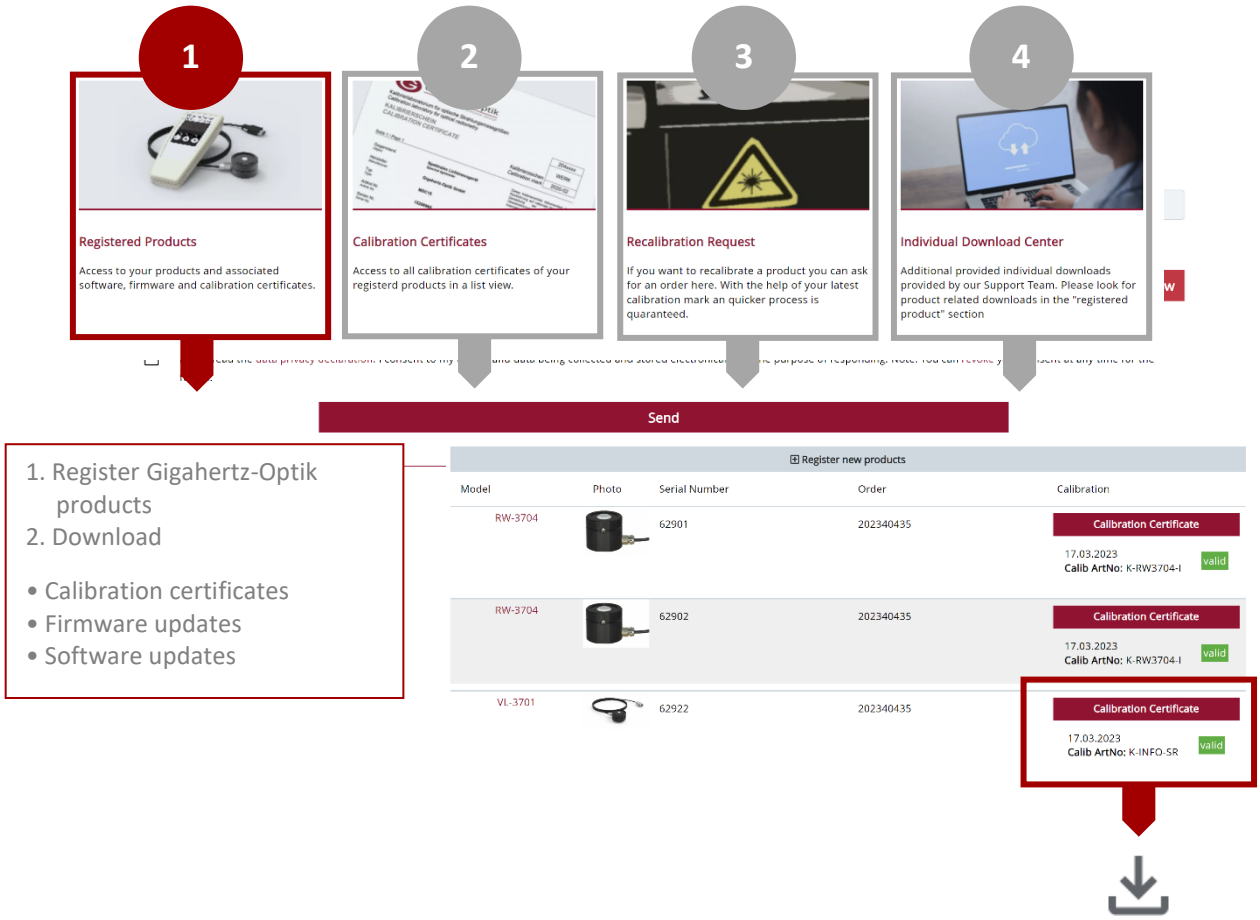
All entries marked in bold need to be completed.



2. Customer area selection

Here you can register your Gigahertz-Optik products and receive benefits such as firmware updates, new application software and access to digital calibration certificates.
In addition, recalibrations can be requested or additional individual after-sales support downloads can be accessed.

Registered Products



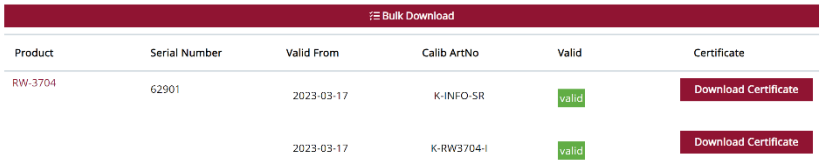
Gigahertz-Optik
Member of the BERGHOF GROUP

enabling ACCURACY

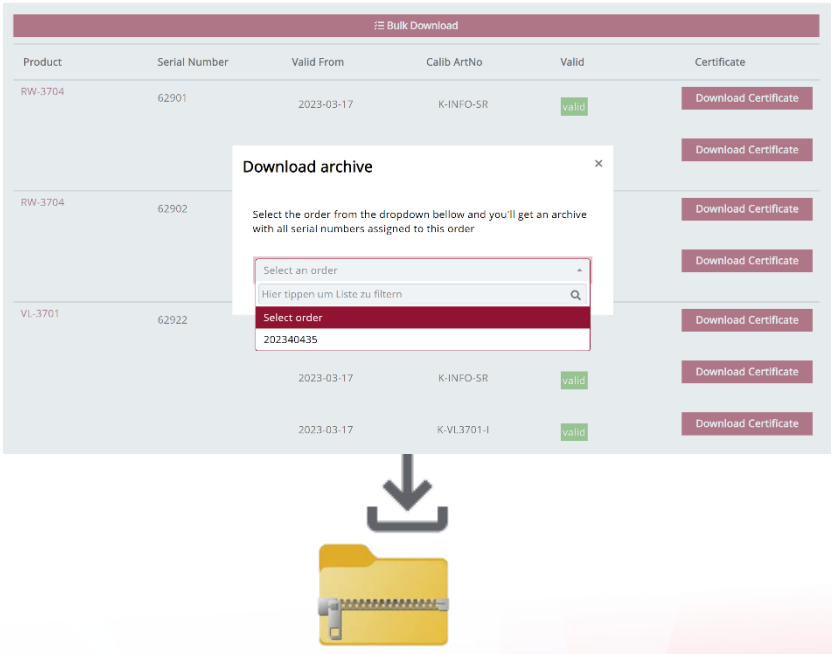
Download Calibration Certificates

- All calibration certificates of your registered products
- .zip file of all calibration certificates in an order can be downloaded when multiple devices have been recalibrated.

Individual Download



Or Bulk-Download



Gigahertz-Optik
Member of the BERGHOF GROUP

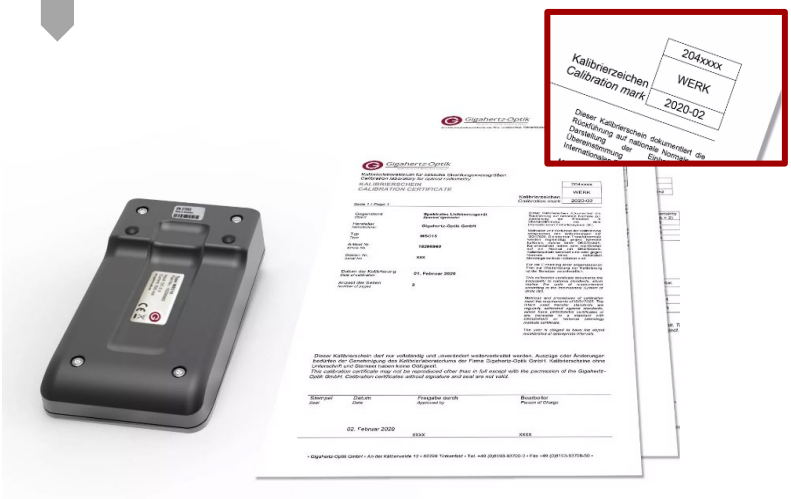
enabling ACCURACY

Request Recalibration

Here you can easily and specifically request a recalibration of your device. For a convenient process, you only need the product name and a calibration mark. You can find the calibration mark either on your device (calibration label on the back of the device) or on the last calibration certificate.

Request recalibration of your device:

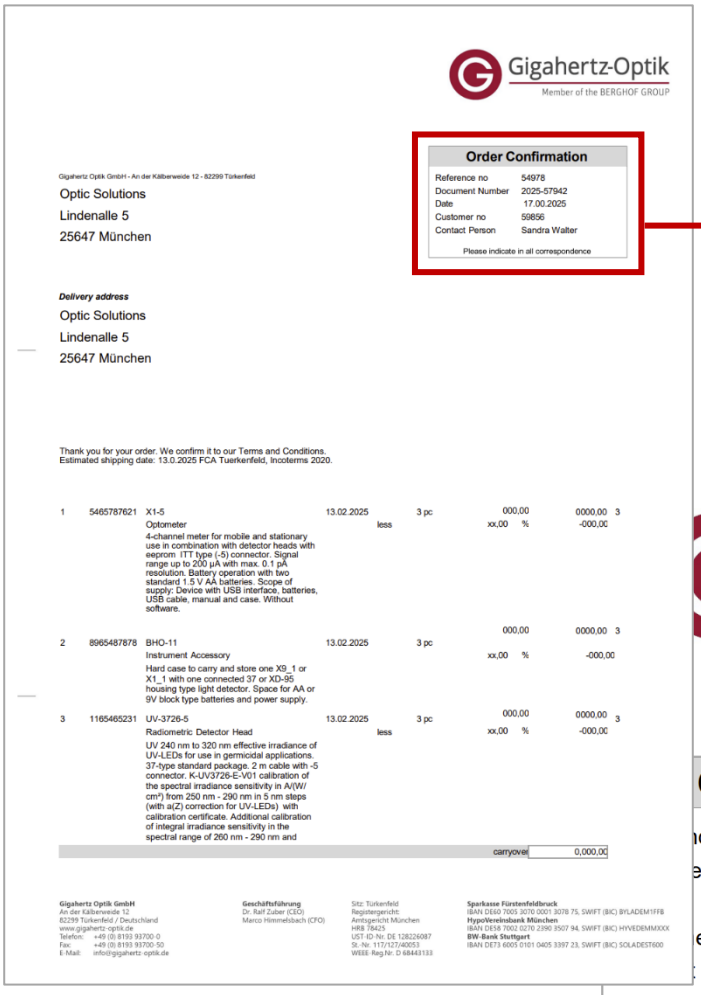
- Product name
- Calibration mark



Gigahertz-Optik
Member of the BERGHOF GROUP

enabling ACCURACY

Example-Page



Gigahertz-Optik GmbH - An der Kälberweide 12 - 82299 Türkenfeld

Optic Solutions
Lindenalle 5
25647 München

Delivery address
Optic Solutions
Lindenalle 5
25647 München

Order Confirmation

Reference no	54978
Document Number	2025-57942
Date	17.00.2025
Customer no	59856
Contact Person	Sandra Walter

Please indicate in all correspondence

Thank you for your order. We confirm it to our Terms and Conditions.
Estimated shipping date: 13.0.2025 FCA Tuerkenfeld, Incoterms 2020.

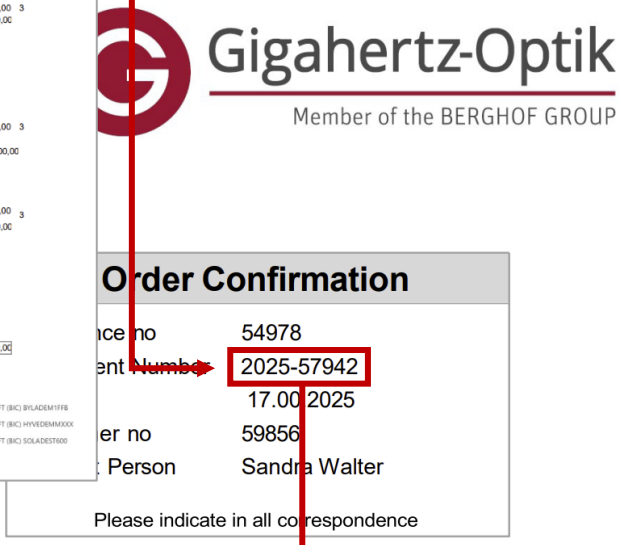
1	5465787621	X1-5 Optometer 4-channel meter for mobile and stationary use in combination with detector heads with eeprom ITT type (-5) connector. Signal range up to 200 µA with max. 0.1 pA resolution. Battery operation with two standard 1.5 V AA batteries. Scope of supply: Device with USB interface, batteries, USB cable, manual and case. Without software.	13.02.2025	3 pc	less	000,00 xx,00 %	0000,00 -000,00	3
2	8965487878	BHO-11 Instrument Accessory Hard case to carry and store one X9_1 or X1_1 with one connected 37 or XD-95 housing type light detector. Space for AA or 9V block type batteries and power supply.	13.02.2025	3 pc		000,00 xx,00 %	0000,00 -000,00	3
3	1165465231	UV-3726-5 Radiometric Detector Head UV 240 nm to 320 nm effective irradiance of UV-LEDs for use in germicidal applications. 37-type standard package. 2 m cable with -5 connector. K-UV3726-E-V01 calibration of the spectral irradiance sensitivity in A/(W/cm²) from 250 nm - 290 nm in 5 nm steps (with a(Z) correction for UV-LEDs) with calibration certificate. Additional calibration of integral irradiance sensitivity in the spectral range of 260 nm - 290 nm and	13.02.2025	3 pc	less	000,00 xx,00 %	0000,00 -000,00	3
					carryover	0,000,00		

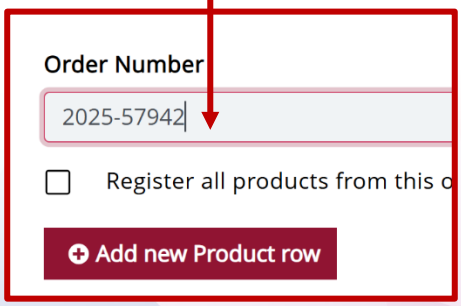
Gigahertz Optik GmbH
An der Kälberweide 12
82299 Türkenfeld / Deutschland
www.gigahertz-optik.de
Telefon: +49 (0) 8193 93700-0
Fax: +49 (0) 8193 93700-50
E-Mail: info@gigahertz-optik.de

Geschäftsführung
Dr. Ralf Zuber (CEO)
Marco Himmelsbach (CFO)

Sitz: Türkenfeld
Registergericht:
Amtsgericht München
HRB 76425
UST-ID-Nr. DE 128226087
St.-Nr. 117/127/40053
WEEE-Reg.Nr. D 68443133

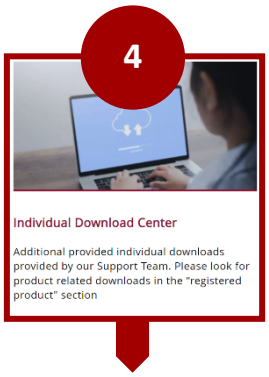
Sparkasse Fürstenfeldbruck
IBAN DE60 7005 3070 0001 3078 75, SWIFT (BIC) BYLADEM1FFB
HypoVereinsbank München
IBAN DE58 7002 0270 2390 3507 94, SWIFT (BIC) HYVEDEMMXXX
BW-Bank Stuttgart
IBAN DE73 6005 0101 0405 3397 23, SWIFT (BIC) SOLADEST600





Individual Download Center

Additional custom downloads provided by our support team. Please search the Registered Products section for product-related downloads



Top table:

Downloads associated with your registered products (software updates, firmware updates, etc.), if any.

Bottom table:

Downloads to which you have individual access. Be it through specifically purchased tools or tools made available through support cases.

Enjoy the benefits in our LOGIN AREA Of OUR CALIBRATION LABORATORY

Gigahertz-Optik
Member of the BERGHOF GROUP

enabling ACCURACY

Other interesting links for you